

## Hatton Adventure World Membership Terms and Conditions of use

### To be retained by customer

1. By purchasing a Hatton Adventure World Membership you agree to all the terms and conditions of use.
2. The Lifetime Price Guarantee offered to you will be the published full price at the time of application for new Memberships. This price will be offered for all subsequent renewals paid annually in advance prior to the Membership expiry date and on the basis that the Membership type remains unchanged (i.e. Individual or Family/Group). Payers by Direct Debit will have no increase in the value of the Direct Debit after 12 months as long as their payments remain uninterrupted.
3. By taking out Membership and paying by Direct Debit you are committing to make a minimum of 12 monthly consecutive payments.
4. A Membership Card will be issued for each Member. Memberships including Cards are non-transferable and cannot be sold or given away to a third party. Membership Cards must be presented at each visit and failure to do so will result in an 'on the day' admission charge, which will be non-refundable. Replacement cards will result in a £5 administration fee. All Membership Cards remain the property of Hatton Adventure World and can be withdrawn and access denied in the event of fraud, misuse or misconduct. The Management reserve the right to refuse entry for any reason.
5. All correspondence, cards and mailings will only be sent to the lead adult name and address given on this form.
6. When applying for an individual Child Membership, an adult's name and address MUST be supplied for all correspondence.
7. A Family/Group Membership is valid for up to five named people at least one of whom must be a child.
8. Visitors under 14 years of age must be accompanied by an individual 18 years of age or over.
9. Child Membership is required from 2nd Birthday. Should/when a child turns 2 during your Membership year please inform admission staff, or contact the Membership office, so we can discuss adding the child to the Family/Group Membership or run alongside at a pro-rata rate until renewal.  
Children aged 2 not on a membership will incur a day rate fee at admissions and proof of age may be requested at anytime.
10. Events subject to change without notice and no refunds are given should the Adventure World close due to circumstances beyond its control. For technical/operational reasons facilities within the Hatton Adventure World may be unavailable or closed at any time without prior notice.
11. Extra charge applies for entry to Enchanted Christmas Kingdom for Child Members.
12. Refunds are not permitted under any circumstances. This does not affect your statutory rights as a consumer.

### HATTON MEMBERSHIP - INCREDIBLE VALUE

Becoming a Hatton Member allows you to visit Hatton Adventure World as often as you like. We're open 7 days a week throughout the year and cost from as little as 19p per person a day. Fantastic value to keep the children entertained all year long with a changing programme of seasonal events and activities.



### AS A HATTON MEMBER YOU WILL ALSO RECEIVE:

- 3 Information-packed newsletters a year
- Invitation to exclusive Member's Events
- Special offers and discounts such as 10% discount off Children's Birthday Parties
- Complimentary gift every winter
- Discounted entry to Enchanted Christmas Kingdom

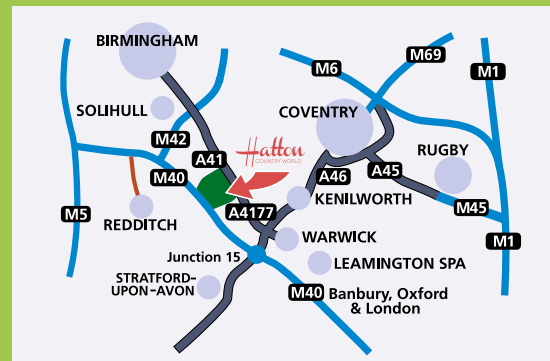


### OPENING TIMES

Every day 10am - 5.30pm  
Closed Christmas Day and Boxing Day

Hatton Adventure World, Hatton Country World, Hatton, Warwick, CV35 8XA  
Telephone: 01926 843411 [www.hattonworld.com](http://www.hattonworld.com)  
Email: [hatton@hattonworld.com](mailto:hatton@hattonworld.com)

FREE car and coach parking. Events subject to change without notice so do call before travelling.  
Prices correct at time of going to press (Jan 18).



### How to find us

Just five minutes from junction 15 of the M40. Take the A46 towards Coventry and leave at the first exit, turning left onto the A4177. Then, follow the brown tourist signs for Hatton Country World.

FIND US  
ON  
FACEBOOK

FOLLOW  
US ON  
TWITTER  
@HattonWorld

FOLLOW  
US ON  
Instagram

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# Hatton ADVENTURE WORLD

MEMBERSHIP  
APPLICATION FORM

## Membership Application Form

From 19p per person a day

Unlimited Entry  
Members Newsletters

Exclusive Members Events  
Special Members Discounts

Seasonal Events

Complimentary Gift Every Winter

Discount To Enchanted Christmas Kingdom

Pay Monthly By Direct Debit

Entry to Superslide Mania

AT HATTON COUNTRY WORLD  
[www.hattonworld.com](http://www.hattonworld.com)

**FOR OFFICE USE ONLY**

Today's Date

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Direct Debit Date

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1st Month  
£

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Verification Seen

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Membership Number

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DD Ref

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Staff Signature

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Vouchers Owed  
£

# Hatton Membership

Prices valid until 31st December 2018  
Pay monthly by Direct Debit at no extra cost

You can choose to make one payment or spread the cost over the year and pay by Direct Debit	Make one payment for the year			Pay monthly by Direct Debit		
	Annual	Number	Total £	Monthly Direct Debit	Number	Total £
Adult	£90.00			£7.50		
Child <small>(2 to under 14 years) Under 2's free</small>	£99.00			£8.25		
Family <small>(up to five people)</small>	£330.00			£27.50		
Discount for disabled	- £18.00			- £1.50		
<b>Grand Total £</b>				<b>Grand Total £</b>		

**Lifetime Price Guarantee**

We guarantee that each year you renew your Membership the price will not change from the price you pay today!

\* When renewed by the expiry date to the same Membership Type. See terms and conditions.

## Payment Method

You can pay for your Membership in one lump sum or by setting up a monthly Direct Debit. One off payments can be made by cash (on site only), cheque or debit/credit card. Direct Debit payments can be set up on site and by post but not over the telephone.

### Direct Debit Payments

Please complete the DD form below, then hand in at Admissions, or send by post. First months payment is required by cash, cheque or credit/debit card.

### Cheque

I enclose a cheque for the amount of £.....Please make cheque payable to **Hatton Country World**.

### Cash

Cash can only be accepted when paying in person at Hatton Adventure World at Admissions.

£.....Cash Paid

## Credit/Debit Card

All details **must** be completed

Please tick type

Mastercard  Visa  Switch/Maestro

Amount to be debited £ .....

Card no

Expiry date Start date (Switch/Maestro) Issue no (Switch/Maestro)

Card Security Code  Last 3 digits

Cardholder's Billing Address Postcode

House No. or Name

Cardholder's Name

Date

Cardholder's Signature

## How To Apply

### IN PERSON

- Please note applications for payment by Cash can only be made in person at Hatton Adventure World.
- Hand in this completed application form with your preferred method of payment at Hatton Adventure World Admissions during opening hours.
- You will be issued with a temporary pass as proof of purchase, which will be valid for 28 days until you receive your Membership Card(s) in the post.

### BY POST

- Enclose your cheque, complete your credit/debit card details or the Direct Debit mandate on this application form (please do not send cash through the post).
- Post your completed application form to:  
**Hatton Adventure World Membership,  
FREEPOST CV2424, Hatton House,  
Hatton, Warwick CV35 7LD**

### BY TELEPHONE

- Please call **01926 843411** between 10.00am and 5.00pm Monday to Friday.
- Please have your credit or debit card details ready. Direct Debits cannot be accepted by telephone.



Please allow up to 28 days for your Membership Cards to be delivered.

### The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit A J Arkwright T/A Hatton Country World will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request A J Arkwright T/A Hatton Country World to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by A J Arkwright T/A Hatton Country World or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society – If you receive a refund you are not entitled to, you must pay it back when A J Arkwright T/A Hatton Country World asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

## Personal Details

Please ensure all details are completed clearly and in full in BLOCK CAPITALS in order for your Membership to be processed without delay.

### Lead Adult Member (All correspondence will be sent to this address)

Title First Name Surname

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Address

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Post Code

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Home Telephone Mobile

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Email

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(For use by Hatton Country World only. Essential if you wish to receive our newsletters)

### Members Details: (Including any under 2's that visit the Adventure World with you)\* please refer to T's and C's

Title	First Name	Surname	Adult/Child	Date of Birth (Children under 14)

If you need any help completing this application form please ask a member of staff or call **01926 843411**



## Instruction to your Bank or Building Society to pay by Direct Debit



Please fill in the whole form using a ball point pen and send it to:  
Hatton Adventure World, Hatton House, Dark Lane, Hatton, Warwickshire CV35 7LD.

Name(s) of Account Holder(s)

Branch Sort Code

Bank/Building Society account number

Name and full postal address of your Bank or Building Society

To: The Manager Bank/Building Society

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Address

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Postcode

Service user number

Reference

Instruction to your Bank or Building Society

Please pay A J Arkwright T/A Hatton Country World Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with A J Arkwright T/A Hatton Country World and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

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Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.